

Registry notification

Registrar and contact person:

Health Traders Finland Oy (2261654-3)

Address:

Martinmetsä 14, 02300 Espoo

Tel +358 44 2747499

Contact person:

Ari Rönkä, e-mail: ari.ronka@healthtraders.net

Customer Registry

Registered

Our register processes the personal information of our current and former customers and contact persons in customer organizations.

Basis and purpose of processing personal data

The purpose of our register is the correct and up-to-date management of the information of registered customers during the customer relationship, the maintenance and development of the customer register and the management of complaints.

The processing of personal data is based on:

- 1) Grounds for performance of the contract
- 2) The law, insofar as the collection and registration of data is related to the fulfillment of the accounting obligation
- 3) The interest of the registrar insofar as the collection and registration is related to the follow-up of the customer relationship.

Personal data processed:

The company's customers are mainly companies (municipal and private healthcare institutions). However, customer company information may include personal information about customer personnel / customers.

The register processes the customers' personal and contact information as well as other information necessary for the performance of the customer order. This information is:

- Name
- Phone number
- Email address
- Address
- Information on concluded agreements and transactions
- In the case of a credit transaction, the personal identification number of individuals
- Position in the organization
- E-invoice address, billing email address, or billing address

Regular sources of information

Personal information is collected from the registrants themselves or from the organizations in which they work.

Protection and security of personal data

Digitally processed personal data is protected and stored in a system that is restricted to those who need it to perform their duties. These people have personal usernames and passwords. Personal information is protected from outside use. Used workstations and storage media are encrypted.

Regular transfers and transfers of personal data

As a general rule, the data will not be disclosed to third parties. Exceptions are the transfer of invoices and the transfer of data to a potential outsourced accounting firm.

Personal information may be transferred to others when the registry service provider is changed to a new system administrator. The controller's partner and processor performing the technical maintenance of the personal register may transfer personal data in accordance with the applicable privacy legislation and this privacy statement.

Transfers outside the EU / EEA

Personal data will not be transferred or transferred outside the EU / EEA.

Retention period of personal data

Customer data will be kept in the register as long as the customer is registered and during the contractual liability period.

After the termination of the customer relationship, personal data will be stored for a maximum of ten years from the end of the customer relationship or until the customer requests the deletion of the data.

Statutory recordings of data shall be kept for at least the minimum retention period specified by law.

Registrations based on the interest of the registrar shall be kept for at least as long as the interest, for example a claim, exists.

Information based on consent shall be retained until the consent is revoked.

Rights of the data subject:

The data subject has the right at any time to object to the processing of his personal data for direct marketing purposes. The registrant may give consent and prohibitions on channel-specific direct marketing. In addition, the data subject is in principle entitled, at any time, in accordance with applicable data protection law:

- get to be informed about the processing of their personal data;
- get access to their own data and verify the personal data processed by the company concerning themselves;
- require the correction and supplementation of inaccurate and incorrect personal data;
- request the deletion of their personal data;
- withdraw his consent and object to the processing of his personal data in so far as the processing of personal data is based on the data subject's consent;
- opposes the processing of his or her personal data on the basis of his or her specific personal situation, in so far as the processing of personal data is based on a legitimate interest of the company;
- receive his or her personal data in machine-readable form and transfer such data to another controller when the company processes such personal data with the consent of the data subject and the processing is carried out automatically;

-require restrictions on the processing of their personal data.

The data subject must submit a request for the exercise of the above right in accordance with the Contact section of this privacy statement. The company may ask the registrant to clarify his request in writing and verify the identity of the registrant before processing the request. The Company may refuse to comply with the request on the grounds provided by applicable law.

The right to appeal to the supervisory authority

Any data subject shall have the right to lodge a complaint with the relevant supervisory authority or with the supervisory authority of the Member State of the European Union where the data subject's place of residence or employment is located if the data subject considers that his or her personal data have not been processed in accordance with applicable data protection practices.

Required information

Basic customer information and identification information. The basis is compliance with the laws governing the performance of the contract and the company's legal security in complaint matters.

Consequence if data is not disclosed

Customer service cannot be started without providing the required information.

Information is also available from customer companies, contact forms and subcontractors

The data provider is the customer company, which discloses its own information about trustees and employees.

The information is obtained from client companies that are independent registrars.

The information is collected from the information provided in the contact form.

Data is also collected from suppliers selling information services.

Contacts

Requests regarding the exercise of the data subject's rights, questions about this privacy statement and other contacts should be made by e-mail to: ari.ronka@healthtraders.net. The registrant may also contact him in person or in writing at the address below:

Health Traders Finland Oy

Martinmetsä 14

02300 Espoo

Tel +358 44 2747499

Contact Person: Ari Rönkä, e-mail: ari.ronka@healthtraders.net

Changes to this Privacy Statement This Privacy Statement may be updated from time to time, for example as legislation changes. This announcement was last updated (12/11/2021).